

May 20, 2020

UNM Bookstores curbside/lobby service updates

The UNM Bookstore on main campus will begin offering “curbside” service, Monday, May 18 from 10 a.m. to 3 p.m., on a limited basis. Customers may pick up online orders or purchase course materials and merchandise from the Bookstore customer service lobby windows.

The Medical/Legal Bookstore on north campus will begin offering curbside/lobby service Wednesday, May 20 from 10 a.m. to 1 p.m. Customers may pick up online orders or purchase course materials and merchandise in the Domenici Center lobby.

Proper safety and social distancing protocols will be observed during curbside/lobby service for both locations.

With the implementation of curbside/lobby service customers shopping online will be able to select “in-store pick-up” on web orders. This is in addition to our regular shipping options. For best and more efficient service, we encourage customers to place orders and complete payments online before arriving to the Bookstore. Most Bookstore merchandise including textbooks and eBooks, apparel, gift and spirit items, office supplies, computers, and other technology may be purchased online through bookstore.unm.edu.

Please note that you must receive an email confirmation stating your online order is ready for in-store pick-up prior to visiting the store. Due to a current high volume of online orders, we are experiencing longer than usual processing time.

May curbside/lobby service hours for the main store are scheduled as follows:

Monday, May 18	10 a.m. – 3 p.m.
Wednesday, May 20	10 a.m. – 3 p.m.
Friday, May 22	10 a.m. – 3 p.m.
Tuesday, May 26	10 a.m. – 3 p.m.
Wednesday, May 27	10 a.m. – 3 p.m.
Friday, May 29	10 a.m. – 3 p.m.

May curbside/lobby service hours for the Medical/Legal store are scheduled as follows:

Wednesday, May 20	10 a.m. – 1 p.m.
Friday, May 22	10 a.m. – 1 p.m.
Tuesday, May 26	10 a.m. – 1 p.m.
Wednesday, May 27	10 a.m. – 1 p.m.
Friday, May 29	10 a.m. – 1 p.m.



Other operations, such as departmental requisitions and deliveries, will also be available during these dates and times. June curbside/lobby service schedule is not available at this time.

Please continue to check our website for updated store hours and services. Customer service inquiries may be directed to bkcstsr@unm.edu and will be reviewed on a daily basis.

Sincerely,
UNM Bookstore Management